

2015 Laserfiche (Empower) Conference – Anaheim

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Conference Summary Report

Thank you to the members of the board and management for giving me the opportunity to attend the Laserfiche conference for my second year. Much like last year, the conference had many useful sessions to attend. Although I was unable to attend all the sessions, the Laserfiche team records many of them so we can view the ones we missed or revisit the ones we want to remember. Laserfiche has a ton of important information to administer in one week therefore the availability of the recordings is much appreciated.

One of my favorite sessions is the What's New with Laserfiche session because they really do add several useful features that the MPERA staff will find useful when I return and share my new knowledge. Another favorite session of mine is the Tips and Tricks with Laserfiche. I am often asked to give a Usergroup training to show MPERA staff members tips and tricks to help improve the use of their computers and software they use on a daily basis because most of the new features and tips and tricks are better demonstrated than written. After attending the Tips and Tricks with Laserfiche session I can pass those along to make using Laserfiche on a daily basis a little easier and quicker which makes everyone happy.

The conference also taught me that Laserfiche is more than new features and nifty tricks they let me know how powerful their software is with Workflows, Forms, Web Access and Mobile. During the session, Best Practices in Laserfiche Workflow, they talked about creating dynamic workflow processes, tricks to writing airtight starting rules with workflows and many reporting techniques to monitor workflow processes. Another workflow session I attended was Workflow Design Strategies which showed us how to break down difficult tasks into steps that can be easily translated into Workflow and how combinations of Workflow activities can work together to automate complex situations. By using the Laserfiche Workflow design tools demonstrated in this session and meeting a lot of the Laserfiche experts I know I will be able to help solve any Workflow challenge that may arise in the future and I know I will be able to help design the Workflows we will need to continue to make

Laserfiche a valuable tool at MPERA. Even though MPERA is not ready to use the features offered with Laserfiche Forms, Web Access and Mobile, I went to the sessions to extract their knowledge. I intend on staying with MPERA for years to come so if we do move toward using Laserfiche Web Access as a tool for remote business, including scanning, OCR and integration with Microsoft Office or to connect our repository and interact with business processes via the mobile app, I would like to be able have a jump start.

Attending the Laserfiche conference gave me the opportunity to network with Laserfiche users and administrators around the world which as our needs grow and change has given me more contacts for ideas on how to increase our productivity. This couldn't have happened without attending so thank you again for the opportunity and I hope to join my fellow Laserfichers again next year.