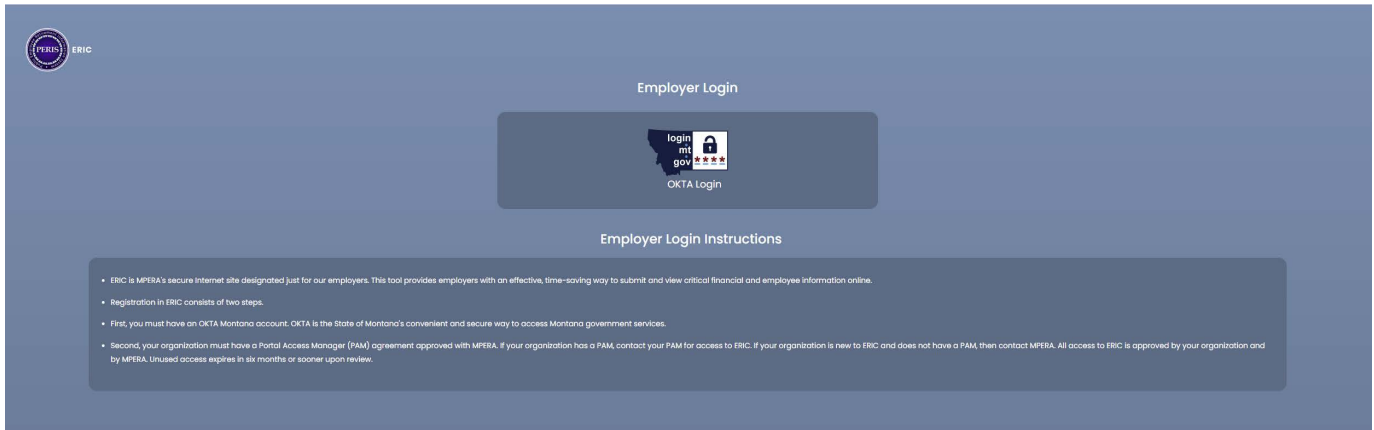


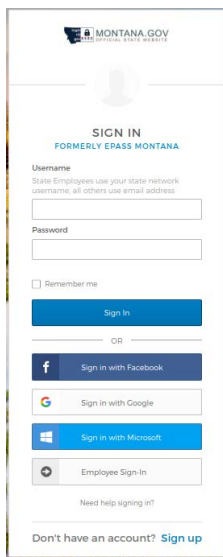


The Montana State Information Technology Services Division (SITSD) is changing the method by which users authenticate to Employer Reporting Information Center. Beginning on June 27, 2022, employers will use Okta rather than ePass to log into ERIC. Any employer who has used ERIC within the last two years will have their User ID transferred to Okta, however employers will be required to “register” their account and establish a new password.

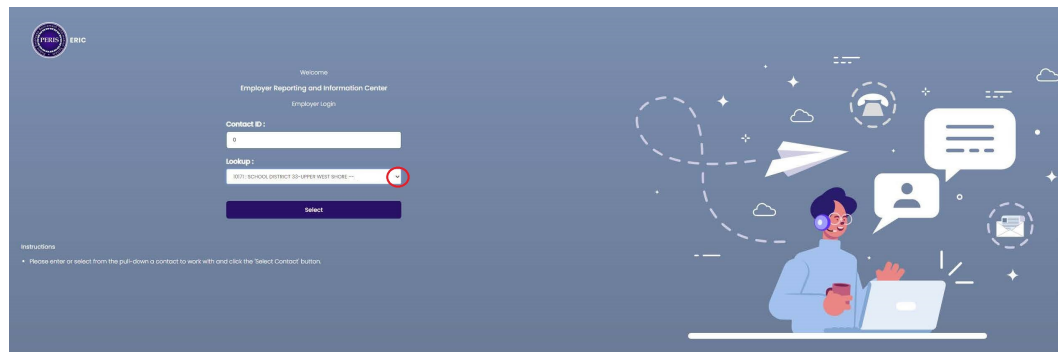
Login screens will be very similar to ePass:



1. If you have an active OKTA account, you will see the screen below to log in.



2. Once logged in, select your existing User ID from the drop-down menu and create a new password. You should then be successfully logged in.



Frequently Asked Questions:

- Will existing users have their passwords migrated to Okta? No. Users will be required to create a new password.
- Will employers need to create a new account? Employers who accessed the ERIC application within the last two years will have their accounts migrated to Okta.
- Is ePass going away? Yes. ePass Montana is a single sign on service Okta is replacing.
- How will employers be notified of this change? SITSD has updated the ERIC Instructions page with how to access the application with Okta.