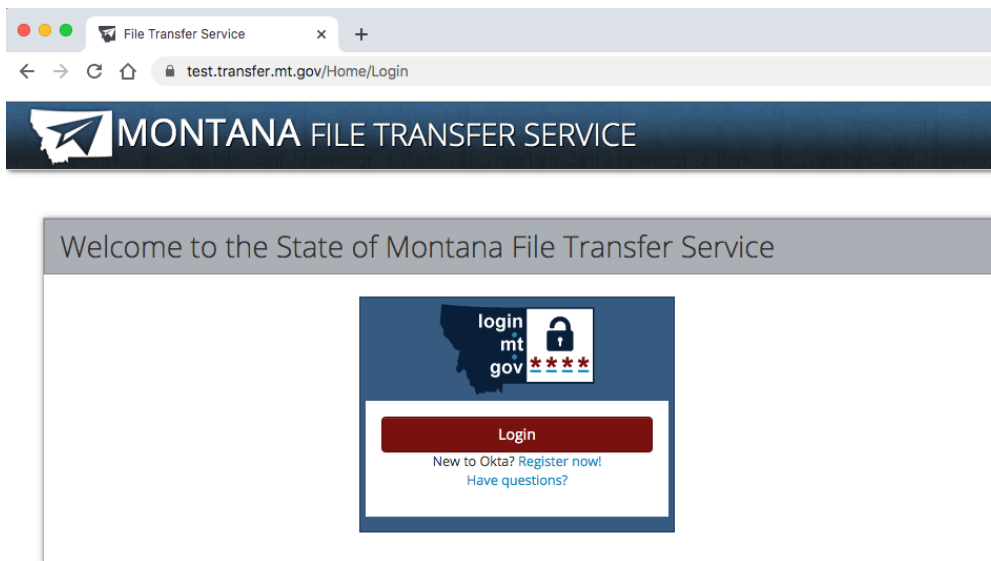




The Montana State Information Technology Services Division (SITSD) is changing the method by which users authenticate to the Montana File Transfer Service (FTS). Beginning on March 22, 2022, users will use Okta rather than ePass to log into FTS. Any user who has used FTS within the last two years will have their User ID transferred to Okta, however users will be required to “register” their account and establish a new password.

Login screens will be very similar to ePass:



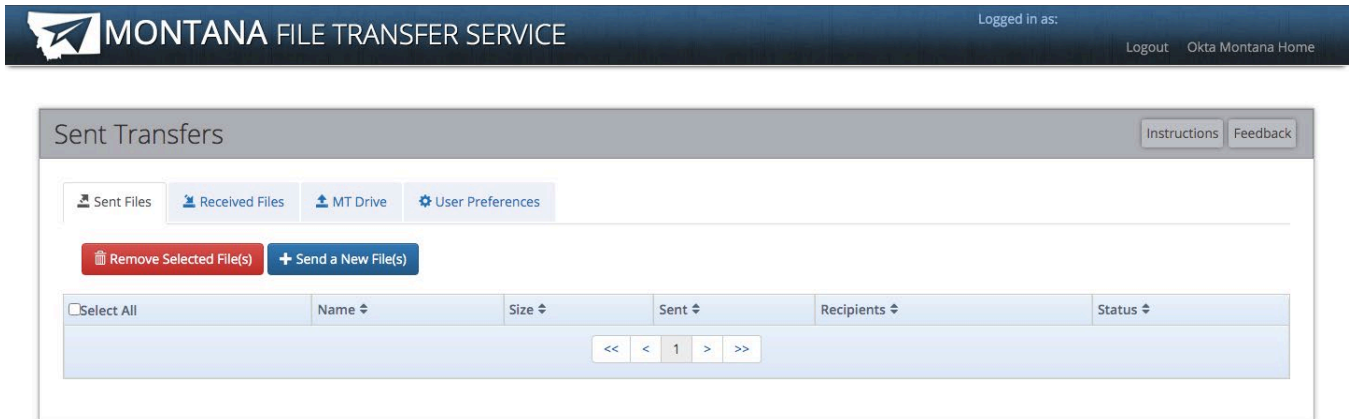
After clicking on the “Login” button above, you’ll get the following screen:



Need help signing in?

Don't have an account? [Sign up](#)

Enter your existing User ID and **new** password and you should then be successfully logged in:



Frequently Asked Questions:

Will existing users have their passwords migrated to Okta? No. Users will be required to create a new password.

Will citizens need to create a new account? Citizens who accessed the FTS application within the last two years will have their accounts migrated to Okta.

Will Citizens lose what they had in MT Drive/File Transfers? No. All users will retain all MT Drive files and File Transfers.

Is ePass/File Transfer Service going away? ePass Montana and the File Transfer Service have often been described as the same application, but they are not. ePass Montana is a single sign on service Okta is replacing while FTS is a service to share files.

How will citizens be notified of this change? SITSD has updated the FTS Instructions page with how to access the application with Okta. Programs within the State that send/receive files from external customers must communicate to their customers if they believe the instructions are insufficient.